



# **NATIONAL MENTORING SUMMIT 2021**

**FUTURE OF MENTORING**



**26 MARCH 2021**

**9.00AM - 5.00PM (+8GMT)**

(Registration starts at 8.30am)



# ABOUT US

Started in 2016, Mentoring Alliance Singapore has been committed to our mission of fostering an inclusive mentoring culture in Singapore and promoting mentoring as a way of life through continuous engagement with the community.

With our vision of “Every Youth Empowered Through Mentoring”, we believe in building capability and rallying the community to co-create the Future of Mentoring as we share best practices, strengthen collaboration, and streamline the navigation of the youth mentoring landscape in Singapore.

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## ACEBM

Committed to promoting excellence in mentoring practices in Singapore, MASg has launched the Asian Center of Evidence-Based Mentoring (ACEBM) in collaboration with MENTOR/UMB Center for Evidence-Based Mentoring, USA. Find out more at our website here:  
(<https://www.mentoringalliancesg.com/acebm>)

## COP/TouchPoint

Community of Practice (COP) and TouchPoints are part of our community engagement efforts to foster an inclusive mentoring culture in Singapore. Our COPs in 2021 will focus on 3 sub-themes following the Summit: Mentoring of early teens, Intergenerational mentoring, & Digital and Technology. If you are interested to be a part of our community or committee, find out more at this link:  
(<https://linktr.ee/mentoringalliancesg>)





# ABOUT US

## **WSQ Mentoring Course**

MASg has entered a collaboration with local training provider Rotary Learning Institute Singapore (RLIS) to develop and deliver mentor training with curriculum pegged to the Singapore Workforce Skills Qualification (WSQ) standards. More information will be available soon.

## **AFA**

MASg will be supporting the Alliance For Action to co-create the mentoring landscape in Singapore. Kindly check out the AFA virtual booth if you are interested!

**To view our slides and additional information, you may refer to our linktree here**  
**(<https://linktr.ee/mentoringalliancesg>)**

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## **FOLLOW US ON OUR SOCIAL MEDIA:**



/mentoringalliancesg



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# THE LINE-UP

**08.30**      **Registration**

**09.00**      **Opening Addresses**

**09.25**      **Keynote 1: (Topic)**

Dr Jean Rhodes - Professor of Psychology & Director of the Centre for Evidence-based Mentoring, University of Massachusetts, Boston

**10.25**      **Keynote 2: (Topic)**

Dr. Thang Leng Leng - Head of Department for Japanese Studies, Faculty of Arts and Social Sciences, National University of Singapore

**11.40**      **Plenary Session 1: The Eco-System of Mentoring**

Mdm Rahayu Mahzam - Advisor, MASG; Parliamentary Secretary, Ministry of Health

Mr Ong Kong Hong - Zonal Director, Schools (South), Ministry of Education (MOE)

Mr Chan Whee Peng - Director, National Council of Social Service (NCSS)

Mr David Chua - Chief Executive Officer, National Youth Council

Mr Kelvin Kong - Founder, Voices of ASia (VOA); Chief People Officer, Lazada SG

**12.45**      **Lunch Break + Virtual Networking**

**14.30**      **Overseas Initiative**

Mr David Shapiro - CEO, Mentor: The National Mentoring Partnership (USA)

Ms Suzanne De Ruig - Founder, Youth Initiated Mentoring (YIM) Foundation (Netherlands)

Ms Arundhuti Gupta - Founder Trustee & CEO, Mentor Together (India)

**15.40**      **Plenary Session 2: The Emerging Trends & Needs for Mentoring**

Ms Lam Moi Kwai - CEO, Life Community Services Society

Ms Faridah Saad - President, Mendaki Club

Mr Gary Lau - Mentee turned Mentor

**16.40**      **Closing Address**



# SIGNING OF MOU

## ***Mentoring Alliance Singapore (MASg) & Ministry of Culture, Community and Youth (MCCY)***



The signing of a MOU during this event is to symbolise the SG Cares- Mentoring Alliance Singapore Partnership. The MOU will be signed between DS Ang Hak Seng, Deputy Secretary, MCCY and Mr Glenn Lim, Chairman of Mentoring Alliance Singapore, and to be witnessed by GOH MOS Alvin Tan.

## ***Mentoring Alliance Singapore (MASg) & Rotary Learning Institute Singapore (RLIS)***



This Memorandum of Understanding signing, represented by Mr Glenn Lim, Chairman of MASg and Mr Kelvin Chan, Honorary Principal of RLIS, denotes the strong intentions of both MASg and RLIS to collaborate in developing and delivering courses focusing on youth mentoring. This symbolic signing will be witnessed by Senior Minister of State, Ms Sim Ann

# THE FUTURE OF YOUTH MENTORING: NEW IDEAS FOR THE 21ST CENTURY



## DR. JEAN RHODES

*Professor of Psychology & Director of the Centre for Evidence-based Mentoring, University of Massachusetts, Boston*

Jean Rhodes is the Frank L. Boyden Professor of Psychology and the Director of the Center for Evidence-Based Mentoring at the University of Massachusetts Boston. She has devoted her career to understanding and advancing the role of intergenerational relationships in the intellectual, social-emotional, educational, and career development of marginalized youth. She has published three books, four edited volumes, and over 150 chapters and peer-reviewed articles on topics related to positive youth development, the transition to adulthood, and mentoring. Dr. Rhodes is a Fellow in the American Psychological Association and the Society for Research and Community Action, as well as a former Robert Wood Johnson Health Policy Fellow and Distinguished Fellow of the William T. Grant Foundation. She has been awarded many campus-wide teaching awards for her advances in pedagogy and scholarship, including the the Distinguished Academic Leadership and Outstanding Service to the Students of UMass Boston Award, the Vice Chancellor's Teaching Scholar Award, and the Chancellor's Distinguished Scholar Award. Rhodes completed her Ph.D. in clinical/community psychology at DePaul University and her clinical internship at the University of Chicago Medical School. Her book, *Older and Wiser: New ideas for youth mentoring in the 21st Century* was recently published by Harvard University Press.

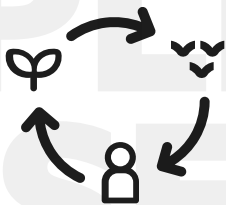
# INTERGENERATIONAL MENTORING - IS IT FOR YOU?



## DR. THANG LENG LENG

*Head of Department for Japanese Studies, Faculty of Arts and Social Sciences, National University of Singapore*

Associate Professor THANG Leng Leng is a socio-cultural anthropologist passionate about ways to connect the generations. Her most recent book is a co-edited volume titled "Intergenerational Contact Zones" (2020), a concept she coined in advancing intergenerational interaction. She is currently Head of the Department of Japanese Studies, also co-Director of the Next Age Institute, Faculty of Arts and Social Sciences, National University of Singapore. She also serves on the board of Fei Yue Family Service Centre (chair) and Presbyterian Community Services, among others.



# THE ECO-SYSTEM OF MENTORING

## MEET THE PANEL



### **MDM RAHAYU MAHZAM**

*Vice-Chairman of the REACH Supervisory Panel; Parliamentary Secretary, Ministry of Health*

Rahayu Mahzam is currently the Parliamentary Secretary at the Ministry of Health and has served in Jurong GRC as MP since 2015. In Parliament, she has championed the interests of the special needs community, youth development, as well as efforts to empower women and preserve a strong, multi-racial and multi-religious community.

As Vice-Chairman of the REACH Supervisory Panel, Rahayu is closely involved in seeking feedback from the public on policies and various issues. She also contributes nationally through other committees, including the OnePeople.SG and the National Youth Council. She leads the M3 Youth mentoring efforts in the Malay/Muslim community. Singapore has declared 2021 as the year celebrating women, Rahayu is one of the co-chairs leading the efforts of the Conversations on Women Development.

### **MR ONG KONG HONG**

*Zonal Director, Schools (South), Ministry of Education (MOE)*

Kong Hong is the Zonal Director for Schools (South) with more than 20 years of service in education. In addition to guiding schools on implementation of key initiatives and ensuring quality leadership in schools, he oversees matters related to student management and well-being, and supports UPLIFT efforts in working with partners and the community to enhance support for students from disadvantaged families and help them achieve their full potential.





## **MR CHAN WHEE PENG**

*Director, National Council of Social Service (NCSS)*

Mr Chan Whee Peng is the Director of Services, Service Planning & Funding Group, National Council of Social Service (NCSS). Whee Peng has held various portfolios in planning of social services. In his current role as Director of Services, he oversees service development, grant assessment, monitoring and evaluation of programmes funded by NCSS.

## **MR DAVID CHUA**

*Chief Executive Officer, National Youth Council*

David Chua is the Chief Executive Officer of the National Youth Council (NYC), an autonomous agency under the Ministry of Community, Culture and Youth (MCCY). NYC was restructured in 2015 as the national executive agency to oversee and coordinate holistic youth development, and includes Outward Bound Singapore (OBS) and Youth Corps Singapore (YCS) as its operational divisions. David is also concurrently serving as the Chairman of \*SCAPE.

NYC aims to achieve greater coherence and coordination in youth development for ages 15-35, and to strengthen outreach and impact through partnerships and collaboration. Instrumental to NYC's work is understanding the state of youth in Singapore and having a keen sense of the youth pulse on the ground.

Prior to joining NYC, David served for 22 years in the Singapore Armed Forces, holding various command and staff appointments in the Army and Ministry of Defence. He also served as an attache in Indonesia for 3 years from 2008-2011. After commissioning from the UK Royal Military Academy Sandhurst, David graduated from Imperial College (Civil Engineering). He also has a MBA from the Massachusetts Institute of Technology (MIT).



## PANEL MODERATOR

### MR KELVIN KONG

*Founder, Voices of Asis (VOA); Chief People Officer, Lazada SG*



Mr Kelvin Kong is a commercial leader turned HR leader who wants to help organizations build authentic leadership, dynamic teams and engaged employees, preparing them for the digital marketplace.

Supporting his career comes over 17 years of sales and marketing experience in companies such as Apple, DHL Express, Unilever and Lazada. This wide span of exposure has enabled him to serve effectively from both the business and talent side of the organization, across different industries such as e-Commerce, F&B, Media, Technology, FMCG and Logistics.

Kelvin is currently the Chief People Officer of Lazada Singapore and Redmart as well as the Founder of Voices Of Asia.

# PLENARY SESSION THE EMERGING TRENDS & NEEDS OF MENTORING

## MEET THE PANEL

### **MS LAM MOI KWAI**

*CEO, Life Community Services Society*



Ms Lam Moi Kwai has been actively involved in mentoring children for more than 20 years. She joined Life Community Services Society as CEO in 2013, and has made mentoring a central pillar across all its programmes and operations. She is also a fervent advocate of upstream prevention and intervention, having seen first-hand the difference it can bring to setting strong foundations for the development of children and youths.

Prior to her work at Life Community, Moi Kwai served 17 years in a multinational corporation, in various Directorial roles including general management, sales, customer experience, human resources, and administration. Her blend of private and social sector experience enables her to view issues and challenges differently, as well as better identify opportunities to further the child and youth development cause and more effectively address service gaps.

### **MR HAFIZ KASMAN**

*Executive Committee Member, Mendaki Club*

Hafiz Kasman is an Executive Committee member for Mendaki Club, a volunteer organisation for Malay/Muslim students and young professionals. Through his stint in Mendaki Club, he helped build and establish the organisation's first mentoring initiatives -

Mara Mentoring (undergraduate mentoring) and YMC Peer Community Program (secondary school mentoring). Beyond Mendaki Club, Hafiz also helped create The Mentoring Circle in Singapore Management University back in 2017, a premier mentoring program which, to date, has impacted more than 500 students. Today, Hafiz is the Co-Founder of Kinobi, a digital career platform start-up for students across Southeast Asia. Previously, he was a management consultant at Oliver Wyman and a Strategy Associate at real estate start-up Hmlet.





## MR GARY LAU

*Mentee turned Mentor*

Gary is a current FASS undergraduate studying Social Work, with hopes of helping at-risk youths in Singapore.

Volatility surrounded his childhood, living with childhood abuse and mixing around with criminal gangs. He dropped out of secondary school and was later sent to the Singapore Boys' Home and the Singapore Boys' Town. With mentors that walked the journey with him, he continued his education and eventually graduated with a Tay Eng Soon Gold Medal Award for former ITE students excelling in Polytechnic education.

With his arms and body tattooed, he saw many judging stares from the public but was unfazed. To him, it is those tattoos that allowed him to connect with other at-risk youths. His candour approach in sharing his experience has earned praises from his mentors across the different stages of his life.

He founded Happy Children Happy Future (HCHF) in June 2017, a non-profit organisation that aims to not only tutor students from financially-disadvantaged backgrounds, but to also increase their self-esteem.

## PANEL MODERATOR

### DR. JOHN TAN

*Executive Committee Member, Mentoring Alliance SG*

Dr John Tan is the founding president of Youth Work Association Singapore and the Executive Director of CARE Singapore, youth-serving charity which he helped found in 1997.

Dr John has passion in training and developing youths as well as those who are reaching out to youths-at-risk



# Overseas Initiative

## **THE POWER OF PUBLIC-PRIVATE- NONPROFIT COLLABORATION IN YOUTH MENTORING**

David Shapiro is CEO of MENTOR: The National Mentoring Partnership, the national organization unifying and elevating the youth mentoring field through expertise, advocacy, and recruitment. For more than 15 years, he has dedicated his career to driving equity through the power of relationships and is a servant leader for the mentoring movement.

Under Shapiro's leadership, MENTOR has partnered with leading global brands including the NBA family, Nike, Starbucks, LinkedIn and others to expand the mentoring movement through recruitment; grew its national footprint to include 24 local Affiliates in communities nationwide; and has worked extensively with the Obama Foundation to center mentoring through My Brother's Keeper Alliance. Additionally, the U.S Department of Justice Office of Juvenile Justice and Delinquency Prevention selected MENTOR to establish and lead the National Mentoring Resource Center.

He is a husband, father, and mentor.



### **MR DAVID SHAPIRO**

*CEO, MENTOR: The National  
Mentoring Partnership (USA)*

# Overseas Initiative

## **YOUTH INITIATED MENTORING (YIM): WHAT IS IT AND HOW DO WE GET THERE?**

Levi van Dam is a child psychologist and received his PhD in 2018 on the subject: 'Who and what works in natural mentoring?'. Levi started working in a mental health organisation and came up with the idea of natural mentoring. In 2013 he met Suzanne de Ruig when he brought plans into practise with YIM (Youth Initiated Mentoring). It became a huge succes and diminished the out of home placements for youth in the Netherlands.

Suzanne de Ruig studied social work and later became a family therapist. She worked within the field of mental health and childcare for 13 years untill she met YIM in 2013. Since then her view on childcare and therapy changed. Together with Levi she developed the YIM-approach. In september 2020 they published a new book: 'Circulair Care, the fundamentals of YIM' (in Dutch).

In 2016 Levi and Suzanne started the YIM foundation. Together with six co-workers and 8 volunteers they train professionals all over the Netherlands (and Belgium & Ireland) in how to work with YIM.



**MR LEVI VAN DAM &  
MS SUZANNE DE RUIG**

*Founders, Youth Initiated Mentoring  
(YIM) Foundation, Netherlands*

# Overseas Initiative

## MENTORING INDIA'S YOUTHS

Arundhuti Gupta is the Founder Trustee & Chief Executive Officer of Mentor Together (MT), India's first and largest non-profit organization providing mentoring relationships and networks to young people from backgrounds of socio-economic disadvantage.

Arundhuti started Mentor Together as a way to pay forward mentorship that she received as a young student in India that helped her discover her passion for social entrepreneurship and youth development. Setup at the end of 2009, Mentor Together's vision is a society where all young people have the equality of opportunity to pursue their dreams and actualise their potential. Under her leadership, Mentor Together has built a national network of Corporate partnerships (Cisco, LinkedIn, Microsoft, British Telecom, Fiserv, amongst others), State government partnerships (Government of Telangana & the Government of Karnataka), and non-profit partnerships, to champion mentoring across India. Mentor Together's virtual mentoring platform - Mentor To Go has been accessed by over 10,000 mentors and mentees across India over 2020.

Arundhuti graduated as the first-rank holder of the Bangalore University's Bachelor of Commerce degree program in 2006; and also was a UK-India Commonwealth Scholar 2009 through which she completed a Masters in Finance from the Manchester Business School.

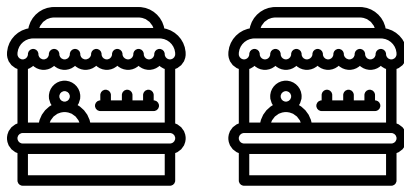
For her work at Mentor Together, Arundhuti has received the Brookings Echidna Global Scholarship 2021. She is also a World Economic Forum Global Shaper and was part of the Davos50 group of Global Shapers at the World Economic Forum's Annual Meeting at Davos 2014.



## MS ARUNDHUTI GUPTA

*Founder Trustee & CEO, Mentor Together (India)*

**NEW**



## VIRTUAL NETWORKING

The virtual marketplace is a new segment introduced only this year and will be featuring various virtual booths! This includes those put up by Ministries, agencies and ground-up initiatives doing mentoring work for young people.

We have a total of 24 booths this year, each will include resources for training of mentors as well as allow for networking and collaboration amongst interested parties.



## FEATURED CORPORATE BOOTHS



### Architects of Life

Using Social Media to Engage & Mentor Youth



### Asia Institute of Mentoring

Professional Mentor Training for Individuals and Corporates



### Betr Group (Bettr Barista)

Changing Lives Through Coffee



### CARE Singapore

Sustainability in Mentoring: Present and Future



### Cycling Without Age Singapore

iLearn Social Workshop



### InterviewsConnect

Aimed to bridge youth careers with training, technology & mentorship

Kinobi

### Kinobi

Digital career platform helping 200 million young people in Asia job explore, job prep and job switch



### Life Community Services Society

Collaborative Mentoring Programmes of the Future: The Edugrow Story



### Majulah Community

Logging in: How Digital and Online Mentoring Will Shape the Future of Youth Interactions



**NEW**



### Mentoring Alliance Singapore

Every Youth Empowered Through Mentoring



### Mentoring Alliance - Alliance For Action

Every Youth Empowered Through Mentoring



### Metropolitan YMCA Singapore

Effective Mentoring amidst Changing Times



### New Life Community Services

Every platform created to drive mentoring: youth programmes and engagement from a natural mentoring perspective



### REACH Community Services Society

Our Secret Sauce of Mentoring: How Connection and Positive Relationships Play a Part



### Rotary Learning Institute Singapore

A division of Foundation of Rotary Clubs (Singapore) Ltd



### RSVP Singapore The Organisation of Senior Volunteers

Mentoring Starts Young



### Singapore Indian Development Association (SINDA)

SINDA's Mentor Me



### TOUCH Community Services

Strengthening Socio-Emotional Assets and Employability of ITE Youths through A.p.t.i.t.u.d.e.



### TOUCH Community Services

From Clients to Mentors: Building Capabilities of Vulnerable Children and Youths through TOUCH Young Arrows



### Voices of Asia

VOA Projects Showcase



### WeConnect

Leveraging on Technology for Mentoring



### YMCA Singapore

Life on Life - Building the Next Generation of Leaders | Mentoring Through Leisure



### Youth Guidance Outreach Services

YGOS' Mentoring Alliance Programme: Info, Outcomes, Transiting to Digital Platforms in Light of COVID-19



### "1 Foot In" Podcast

Introducing to you a successful graduate through an interview